

Paul Dillon, M.D.

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PROFESSIONAL SUMMARY

Personable, confident and caring **Plastic and Hand Surgeon**. Excellent bedside manner with an expertise at providing patient care with high standards of services. Driven to succeed and improve the quality of patient care. Offering over 18 years of Plastic (Reconstructive, Cosmetic) and Hand Surgery private practice experience.

CORE COMPETENCIES

- Credentialed, caring and compassionate
- 19 years of private practice experience
- Frequent compliments on bedside manner
- Geared towards patient concerns and needs
- Strong clinical judgement
- Supervised and aided in accreditation processes
- Strong interpersonal and presentation skills
- EMR systems: Epic, Cerna, Practice Fusion
- Intermediate level of Spanish and French spoken

PROFESSIONAL EXPERIENCE

PLASTIC SURGEON (CEO, PRESIDENT) | 08/2012 to Current
The Physicians Group, S.C., www.paulcdillonmd.com - Schaumburg, Illinois

- President and CEO
- Designed state of the art facility
- Well managed plastic surgery practice
- Developed Customer Relationship Management Protocols
- Analyzed performance metrics for the practice
- Assessed and applied Google Analytics Data
- Created quarterly management company portfolios
- Maintained critical thresholds for key performance indicators
- Sustained exceptional Gross Profit Margins
- Provider of a full range of services to patients delivered with competence and care
- Responsible for high quality and dedicated staffing
- Designed and implemented standard operating procedures
- Used QuickBooks for Balance Sheets and Profit and Loss reports

PLASTIC SURGEON | 11/2012 to 11/2015

Sono Bello - Kansas City, MO; St. Louis, MO; Overland Park, KA; Portland, OR

- As employee, primary service provided: Liposuction
- AAAAHC Facility
- Maintained high customer satisfaction rating

HAND SURGEON | 11/2012 to 11/2013

Mid-America Hand To Shoulder Clinic - Schaumburg, Illinois

- Independently contracted to provide Hand Surgery
- Provided talks on the anatomy of the hand to community members

PLASTIC AND HAND SURGEON | 10/2002 to 10/2012
Mercy Woodstock Medical Center - Woodstock, Illinois

- Collaborated with Marketing to improve surgical revenue
- Participated with other partners to help Mercy Health System receive the 2007 Malcolm Baldrige National Quality Award
- Participated with other partners to achieve Mercy Health System's 2008 ranking of 11th in Top 100 Integrated Health Networks by Modern Healthcare magazine

PLASTIC AND HAND SURGEON | 10/1999 to 10/2002
Alexian Brothers Hospital - Elk Grove Village, Illinois

- Attending Physician employee
- Provided a range of high quality plastic (reconstructive, cosmetic) and hand surgery for patients

PROCEDURES PERFORMED

- Body Contouring: Liposuction, Fat Transfers
- Breast: Reconstruction, Enhancement, Reductions Lifts
- Reconstructive Microsurgery of the Hand and Breast
- Surgery of the Hand, Wrist and Forearm
- Laser, IPL
- Maxillary and Facial Surgery
- Selected Congenital Conditions
- Selected Burns
- Selected Dermatological Procedures
- Wound Care
- Hair Transplantation
- Stem Cell Treatments

EDUCATION

Lahey Hitchcock Medical Center - Burlington, MA | Fellowship
Plastic Surgery, 1999

University Of Louisville, Kutz And Kleinert Institute - Louisville, KY | Fellowship
Hand Surgery, 1997

Howard University Hospital - Washington, D.C. | Medical Residency
General Surgery, 1996

Howard University Hospital - Washington, D.C. | Medical Internship
General Surgery, 1992

University Of Maryland, School Of Medicine - Baltimore, MD | M.D.
General Medicine, 1991

University Of Virginia - Charlottesville, VA | Bachelor of Arts
Biochemistry And French, 1987

Berklee College Of Music - Boston, MA
Two years completion of Music program while attending during summers, ending in 1986

AWARDS

- Outstanding Resident and Teacher Award, General Surgery, Howard University Hospital, 1995
- Lois Young Thomas Scholarship for Academic Excellence and Community Service, 1989

HOSPITAL APPOINTMENTS

- Saint Alexius Medical Center, Hoffman Estates, IL
- Northwest Community Hospital, Arlington Heights, IL

LICENSURE

- State of Illinois Physicians Medical License: 036-101413, current
- National Board of Medical Examiners I, II, III, 1993
- American Board of Plastic Surgery, Board Certified; Initial Certification: September 2002; Recertification: 2012
- State of Maryland Physicians Medical License: D0082647, December 2016 - present
- Pending: Michigan, Minnesota